



Aloha Bay Club Owners,

Thank you for sharing your kind thoughts and best wishes with us regarding the early morning earthquake on October 15th that was centered off the Waikoloa coast between Puako and Hawi.

We are extremely fortunate that damage to the Bay Club property was minimal and that, most importantly, no one was injured. While assessment of the property is ongoing it appears that the damage is limited to:

- Hairline cracks in the outer stucco surface and cracks in the drywall material in many of the rooms. Our maintenance staff will have their hands full with patching and re-painting over the next several months. The good news is no rooms are scheduled to be placed out of service to make the repairs.
- Several televisions, table and bedroom lamps were broken after falling to the floor.
- Numerous water heaters were damaged from rocking back and forth but we were able to minimize all water damage from seeping below.
- A few tile pieces from the roofs fell and will need to be replaced.

Again, we consider ourselves very fortunate that the damage was so minimal. It will however take some time for our team to make the necessary cosmetic repairs to the buildings and interior walls and ceilings so please bear with us as we find replacement TV's and lamps if you are visiting us in the next few months.

Thank you for your patience and understanding! If you should have any further questions, please e-mail me direct at sfuchigami@hgvc.com.

Regards,

Scott Fuchigami
General Manager
Hilton Grand Vacations Club
Waikoloa Beach Resort